TELUS

i365 Mike Phone

User's Guide

DECLARATION OF CONFORMITY

Per FCC CFR 47 Part 2 Section 2.1077(a)

Responsible Party Name: Motorola, Inc.
Address: 8000 West Sunrise Boulevard
Plantation, FL 33322 USA
Phone Number: 1 (800) 453-0920
Hereby declares that the product:
Product Name: i365 (i365IS)
Model Number: H01XAN6JR5AN (i365)
H01XAN6JR6AN (i365IS)
Conforms to the following regulations:
FCC Part 15, subpart B, section 15.107(a), 15.107(d) and section 15.109(a)
Class B Digital Device
As a personal computer peripheral, this device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

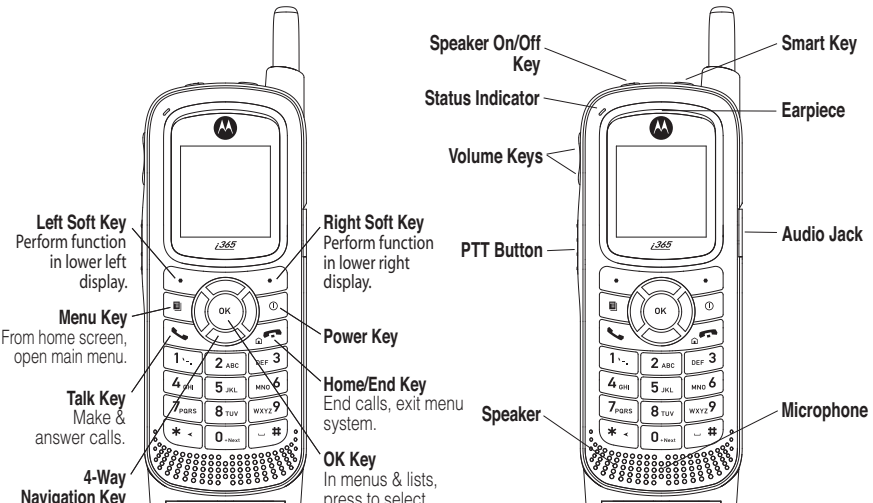
Note: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation.

If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

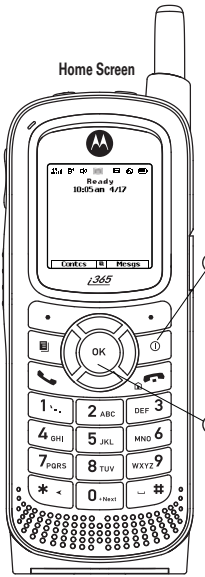
- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

HELLOMOTO

Introducing your new Mike i365 wireless phone. Here's a quick anatomy lesson.

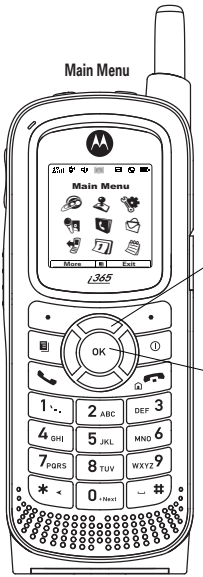


check it out



① Press and hold the **Power Key** for a few seconds, or until the screen lights up, to turn on your phone.

② Press the ⊖ key to open the **Call Alert Queue** screen



③ Press the Navigation key **up, down, left or right (◎)** to highlight a menu feature.

④ Press the ⊖ key to select.

Motorola, Inc.
Consumer Advocacy Office
1307 East Algonquin Road
Schaumburg, IL 60196

www.hellomoto.com

Note: Do not ship your phone to the above address. If you need to return your phone for repairs, replacement, or warranty service, please contact the Motorola Customer Support Center at:

1-800-453-0920 (United States)
1-877-483-2840 (TTY/TDD United States for hearing impaired)

Certain mobile phone features are dependent on the capabilities and settings of TELUS's network. Additionally, certain features may not be activated by TELUS, and/or TELUS's network settings may limit the feature's functionality. Always contact TELUS Client Care about feature availability and functionality. All features, functionality, and other product specifications, as well as the information contained in this user's guide are based upon the latest available information and are believed to be accurate at the time of printing. Motorola reserves the right to change or modify any information or specifications without notice or obligation.

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menu map

main menu

- **Browser**
- **Java Apps**
  - Java System
- **Shop**
- **Settings**
  - (see next page)
- **VoiceRecord**
  - [New VoiceRec]
- **Contacts**
  - [New Contact]
- **Messages**
  - [Create Message]
  - Voice Mail
  - Text Inbox
  - Drafts
  - Text Outbox
  - Fax Mail
  - Net Alert
- **Call Forward**
- **Datebook**
- **Memo**
- **Call Timers**
  - Last Call
  - Phone Reset
  - Phone Lifetime
  - Prvt/Grp Reset
  - Prvt/Grp Life
  - Circuit Reset
  - Circuit Lifetime
  - Kbytes Reset
- **Recent Calls**
- **Shortcuts**
  - [New Entry]
  - 1)Shortcuts
  - 2)Cntcs[New Contact]
  - 3)Recent Calls
  - 4)Contacts
  - 5)Datebook
  - 6)Messages
  - 7)VoiceRecord
  - 8)Browser
  - 9)Call Forward
- **My Info**
  - My Name
  - Line 1
  - Line 2
  - Private ID
  - Group ID
  - Carrier IP
  - IP1 Address
  - IP2 Address
  - Circuit Data
- **Profiles**
- **Call Alert**
- **GPS**
  - Position
  - Privacy
  - Interface
- **Ring Tones**
  - Vibrate All
  - Ringer
  - Vibrate
  - Silent
- **My Pictures**
- **PT Manager**
  - Send Event
  - Send My Info
  - Send Contact
  - Configure
- **Talk Around**
- **Bluetooth**
  - Hands Free
  - Link to Devices
  - Device History
  - Setup
  - Find Me

This is the standard Main Menu layout. Your phone's menu may be a little different.

settings menu

Display/Info
- Wallpaper
- Text Size
- Theme
- Home Icons
- Backlight
- Clock
- Menu View
- Large Dialing
- Status Light
- Language

Phone Calls
- Set Line
- Any Key Ans
- Auto Redial
- Call Waiting
- Auto Ans
- Minute Beep
- Call Duration
- TTY
- Notifications
- DTMF Dialing
- Prepend

2-Way Radio
- Tkgrp Silent
- Tkgrp Area
- One Touch PTT
- Alert Type
- On/Off PTT
- Store Rcvd Info

Personalize
- Menu Options
- Up Key
- Down Key
- Left Key
- Right Key
- Center Key
- Left Sftkey
- Right Sftkey
- Power Up

Volume
- Line 1
- Line 2
- Messages
- Earpiece
- Speaker
- Keypad
- Java Earpiece
- Java Spkr
- Data

Security
- Phone Lock
- Keypad Lock
- SIM PIN
- GPS PIN
- Change Passwds

Advanced
- Alert Timeout
- Headset/Spkr
- Connectivity
- Reset Defaults
- Return to Home
- Transmitters
- Phone Only
- Baud Rate

Use and Care

To care for your Mike phone, please keep it away from:

extreme heat or cold

Avoid temperatures below -10°C/14°F or above 45°C/113°F.

cleaning solutions

To clean your phone, use only a dry soft cloth. Don't use alcohol or other cleaning solutions.

microwaves

Don't try to dry your phone in a microwave oven.

the ground

Don't drop your phone.

Caution: Before using the phone for the first time, read the Important Safety and Legal information included in the gray-edged pages at the back of this guide.

about this guide

This guide shows how to locate a menu feature as follows:

Find it: MENU > Settings > Phone Calls

This means that, from the home screen:

1 Press the *menu key* MENU to open the **Settings** menu.

2 Press the *navigation key* to scroll to **Phone Calls**, and press the *center key* OK to select it.

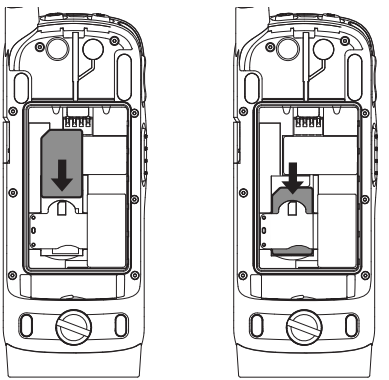
symbols	
	This means a feature is network or subscription dependent and may not be available in all areas. Contact TELUS for more information.
	This means a feature requires an optional accessory.

SIM card

insert the SIM card

Turn off your phone and remove your battery before you install or remove a SIM card.

Carefully slide the SIM card into your phone, until it lies flat in the SIM card holder.



Warning: To avoid loss or damage, do not remove your SIM card from your phone unless absolutely necessary.

battery

Battery Use & Battery Safety

- **Motorola recommends you always use Motorola-branded batteries and chargers.** The warranty does not cover damage caused by non-Motorola batteries and/or chargers.

  Caution: Use of an unqualified battery or charger may present a risk of fire, explosion, leakage, or other hazard. Improper battery use, or use of a damaged battery, may result in a fire, explosion, or other hazard.

- Battery usage by children should be supervised.

- **Important**: Motorola mobile devices are designed to work best with qualified batteries. If you see a message on your display such as **Invalid Battery** or **Unable to Charge**, take the following steps:
  - Remove the battery and inspect it to confirm that it bears a Motorola "Original Equipment" hologram;
  - If there is no hologram, the battery is not a qualified battery;
  - If there is a hologram, replace the battery and retry charging it;
  - If the message remains, contact a Motorola Authorized Service Center.
- New batteries or batteries stored for a long time may take more time to charge.
- **Charging precautions:** When charging your battery, keep it near room temperature. Never expose batteries to temperatures below 0°C (32°F) or above 45°C (113°F) when charging. Always take your mobile device with you when you leave your vehicle.
- When storing your battery, keep it in a cool, dry place.
- It is normal over time for battery life to decrease, and for the battery to exhibit shorter runtime between charges or require more frequent or longer charging times.
- **Avoid damage to battery and mobile device.** Do not disassemble, open, crush, bend, deform, puncture, shred, or submerge the battery or mobile device. Avoid dropping the battery or mobile device, especially on a hard surface. If your battery or mobile device has been subjected to such damage, take it to a Motorola

Authorized Service Center before using. **Do not** attempt to dry it with an appliance or heat source, such as a hair dryer or microwave oven.

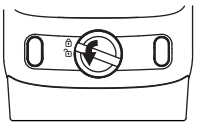
- **Use care when handling a charged battery:** Particularly when placing it inside a pocket, purse, or other container with metal objects. Contact with metal objects (e.g., jewelry, keys, beaded chains) could complete an electrical circuit (short circuit), causing the battery to become very hot, which could cause damage or injury.

Promptly dispose of used batteries in accordance with local regulations. Contact your local recycling center for proper battery disposal.

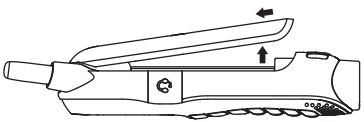
Warning: Never dispose of batteries in a fire because they may explode.

battery installation

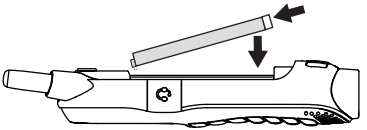
1 Rotate the release lock counter-clockwise until it releases the battery door.



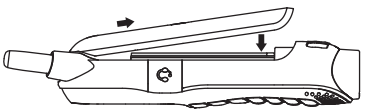
2 Remove the battery door.



3 Push the battery down until it snaps in place.



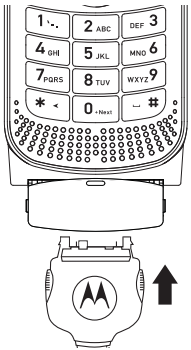
4 Replace the battery door and press it gently until you hear a click.



battery charging

New batteries are not fully charged.

charge using the charger



1 Pull out the connector cover, and insert the charger into the accessory connector on your phone as shown.

2 Plug the other end of the charger into the appropriate electrical outlet.

When you charge the battery, the battery level indicator at the upper right of the screen shows charging progress. At least one segment of the indicator must be visible to ensure full phone functionality while charging.

Tip: Motorola batteries have circuitry that protects the battery from damage from overcharging.

Note: This handset complies with environmental energy consumption requirements by notifying the user to unplug the charger from the power outlet when the charger is disconnected from phone/power outlet. This notice can be dismissed permanently by pressing ⊡ under **No**.

turn it on & off

To turn on your phone, press and hold ⏻ for a few seconds or until the display turns on. If prompted, enter your four-digit unlock code.

To turn off your phone, press and hold ⏻ for two seconds.

Note: If you press the ⏻ for more than four seconds, the handset will power "On" in **Transmitters Off** mode. To avoid turning on the phone with transmitters off, ensure the power key is not held at about 4 seconds after power-up is initiated. To power up the phone normally from charging mode, wait until the **Charger Attached** screen is displayed, and then press the power key. See "transmitters" on page 49.

make a phone call

Enter a phone number and press ✆ to make a call or use a voice command. See "place a call using voice name" on page 55.

Tip: For best performance avoid touching the antenna with your fingers during the call.

To hang up press ✆.

answer a phone call

When your phone rings and/or vibrates, you have the following options:

1. If you want to answer the call on speaker phone, press the speaker key. To hang up press the smart key.
2. If you want to answer the call using the handset, press. To hang up press.
3. If you are using a Bluetooth headset, you can press the answer key on your Bluetooth headset. To hang up press the same key on your Bluetooth.

make a private call

With Mike's Direct Connect service, you use your phone as a long-range, digital 2-way radio using one-to-one Private calls or one-to-many group calls.

Your Private ID is the number at which you receive one-to-one Private calls.

Talkgroup numbers are numbers through which you receive one-to-many group calls.

Your Mike sales representative creates Talkgroups for you and assigns each Talkgroup to a Talkgroup number. You can choose a name for each of your Talkgroups when you create entries for them in Contacts.

to make a Private call

1. Enter the Private ID you want to call.
2. Press and hold the PTT button. Begin talking after your phone emits a chirping sound.
3. Release the PTT button to listen.

   To end the call press.

Note: A Private call ends automatically if there is no activity on the call for a few seconds.

send call alerts

Sending a call alert discretely lets the recipient know that you want to talk to him or her on a Private call.

When you send a call alert, the recipient's handset displays your name and emits a series of beeps or vibrations.

The recipient has the following options:

Option
Answer: Begin a Private call with the sender.
Queue: Store the call alert to the call alert queue.
Clear: Dismiss and delete the call alert.

to send a call alert

1. Enter the Private ID you want to call as you would when making a Private call.
2. Press ⊙ under **Alert**.

When the message **Ready To Alert** appears on the display, press the PTT button until the message **Alert Successful** appears.

answer a private call

1. When your phone emits a chirping sound or vibrates to indicate you are receiving a Private call, wait for the caller to finish speaking.
2. Press and hold the PTT button and begin talking after your phone emits a chirping sound.
3. Release the PTT button to listen.

   To end the call press ⌐.

answer a call alert

When you receive a call alert, you must answer, queue, or clear it. You cannot receive phone calls or Private calls until you do.

to answer a call alert

1 Press the PTT button to start a Private call with the sender.

or

2 Queue the call allert by pressing ⊙ under **Queue**.

or

3 Clear the call alert by pressing ⊙ under **Clear**.

store a phone number or private ID

You can store a phone number or private ID in **Contacts**.

Find it: ▣ > 🛡 > **[New Contact]**.

1 Enter a name for the new entry. Each entry's name can contain 20 characters.

2 Select a specific **Ringer**.

3 Select a type for the entry (**Mobile**, **Private**, **Work1**, **Work2**, **Home**, **Email**, **Fax**, **Pager**, **Talkgroup**, **IP** or **Other**). To store a private ID choose **Private**.

4 Enter the number for the entry and press ⊙ under **Done**.

Tip: Before saving the entry, you can save more information. You can store an Email address, IP addresses, and more. You can choose a special ringer, create Contact entries that are groups of Private IDs called Group IDs.

After you have saved the number, the new Contacts entry is displayed.

call a stored phone number or private ID

Shortcut: From the home screen press ⊙ under **Contcs**.

or

Find it: ▣ > 🛡.

1 Scroll to the **Contacts** entry.

Tip: By pressing the first letter of the name of the **Contacts** you want, you will be taken to all the contact names starting with the letter you pressed.

2 If the Contacts entry contains more than one number, scroll left or right until the type of the number you want to call is displayed (**Mobile**, **Private**, **Work1**, **Work2**, **Home**, etc.).

3 If you chose a phone number, press ✆ to call the entry.

or

If you chose a Private ID, or Talkgroup ID, press and hold the PTT button to call the number.

Tip: If the Contacts entry you scrolled to contains a Private ID, you can make an instant Private call to that Private ID by pressing and holding the PTT button, even if the Private ID is not the type of number displayed.

your phone number and Private ID

Find it: ▣ > 📇.

Tip: Want to see your phone number or Private ID while you're on a call? Press ▣ > **My Info**.

text messages

Text messaging allows you to send and receive short text messages to and from other Mike handsets. Messages you receive appear on your handset's display and in the text message inbox.

set it up

Before you begin using text messaging, you may need to set up your signature, service center number, and expiration information.

Shortcut: From the home screen press ⊙ under **Mesg** > ▣ > **Text Msg Setup**.

or

Find it: ▣ > ✉ > ▣ > **Text Msg Setup**.

The following options become available:

option
Signature: Enter your signature (up to 11 characters long).
Delivery Rpt: Set it to **On** if you wish to receive a report once the message has been delivered.
Srvc Cntr No: Enter the phone number of your service center. If you do not know this number, contact your service provider.
Expire After: This is the amount of time messages you send are saved at the service center if they cannot be delivered. After this period, they are discarded.
Cleanup: Set this option to **On** if you want your phone to delete sent messages. If you select **Cleanup**, select **Clean Up After** to set the number of days after which sent messages are deleted or the number of messages to be kept.

Press ⊙ under **Done** to save the information you entered.

receive a text message

1 To view the message press ⊙ under **Read**.

2 To dismiss the message notification press ⊙ under **Back**.

Note: If your phone is powered off when you receive a text message, your phone notifies you the next time you power it on. If you are out of your coverage area, your phone alerts you when you return to your coverage area.

Tip: While reading a text and numeric message that contains a phone number, you can press ⌐ to call that number.

read from the Message center

1 From the home screen press ⊙ under **Mesg** > **Text Inbox**.

2 Select the message you want to read or press the number of the message you want to read. If the message fills more than one screen, scroll to read it.

Tip: Scrolling through one message lets you view the next message.

3 To reply to the message, press ⊙ under **Reply** or to see all other choices, including forwarding and deleting the message, calling the sender, or storing the sender's number in **Contacts**, press ▣.

create and send text messages

1 From the home screen press ⊙ under **Mesg** > **[Create Message]**.

or

You can also create a text message from the **Text Inbox**, **Text Outbox**, or **Drafts**.

2 To address the message use the keypad to enter the phone number of the person

you want to send the message to and press OK.

or

From the **Send To** screen press • under **Contcs**, or press ▣ > **Recent Calls**. Select the number you want.

3 Select **Msg** and enter the text of the message or to use a quick note press • under **Browse** and scroll to the quick note you want.

4 Press ▣ > **Set Send Method** and select **Text**, **Fax**, **x400**, **Paging**, **Email**, **ERMES**, or **Voice**.

5 If you want to send the message, press • under **Send** or to delete the message without sending it, press • under **Cancel**.

Note: If you want to request confirmation of delivery press ▣ > **Delivery Report** > **On**.

use drafts

When you save a message as a draft, it is saved in the drafts folder.

Shortcut: From the home screen press • under **Mesg** > **Drafts**.

1 Select the draft you want to edit. You also have the choice to create new text messages from this menu.

2 To edit the fields you want to change, follow step 2 through step 5 in "create and send text messages" above.

resend text messages

Shortcut: From the home screen press • under **Mesg** > **Text Outbox**.

1 Scroll to the message you want to resend or press the number of the message you want to resend.

2 Press ▣ > **Re-send**.

delete sent text messages

Shortcut: From the home screen press ⊙ under **Mesg** > **Text Outbox**.

1 Scroll to the message you want to delete.

2 Press ⊙ under **Delete**.

3 Press ⊙ under **Yes** to confirm.

delete all unlocked sent messages

Shortcut: From the home screen press ⊙ under **Mesg** > **Text Outbox**.

1 Press ▣ > **Delete All.**

2 Press ⊙ under **Yes** to confirm.

manage memory

Your text inbox, outbox, and drafts folder have a set amount of memory available for storing messages.

The text inbox holds 20 messages. If the text inbox is full, you cannot receive messages until you delete some.

The outbox and drafts folder hold 30 messages each. If the outbox and drafts folder memory is full, you cannot send messages or save drafts until you delete some.

To view the amount of memory available in your text inbox:

Shortcut: From the home screen press ⊙ under **Mesg** > ▣ > **Text Msg Setup** > **Mem Mtr-Inbox**.

To view the amount of memory available in your outbox and drafts folder:

Shortcut: From the home screen press ⊙ under **Mesg** > ▣ > **Text Msg Setup** > **Mem Mtr-Other**.

using your handset as a modem

You can use your handset as a modem (Packet Data only) with a laptop, handheld device, or desktop computer. Circuit Data is not supported. In order to use your handset as a modem, you must create either a wired or wireless connection between your handset and the other device.

To connect your handset wirelessly, you must have a Bluetooth adapter for the other device.

connect via Bluetooth

Use your handset as a modem via Bluetooth. The laptop, handheld device, or desktop computer you want to connect to must have a Bluetooth adapter installed.

Check that the adapter is properly installed, and then follow the specific instructions outlined in the device's user guide to connect the device to your handset.

When used as a modem, your handset is enabled for **Data Modem** transfer mode, which is used for small file transfers such as email.

Note: To use these services, you must install the iDEN Wireless Data Services software (available separately). For more information on setting up your computer and your handset for Packet Data calls, contact TELUS Client Care

accessories

Your handset comes with a battery, and a charger.

To order additional accessories, log on to our Web site www.telusmobility.com or contact your Mike Dealer.

for more information

If you have questions about your handset, contact your Mike Dealer or TELUS Client Care.

PTV features

With *Push To View* features, your phone can send and receive the following items through Private calls with other phones that have this capability:

- Pictures[1]
- Datebook events
- My Info
- Contact information

You can choose to send pictures, events, My info and contact information to the Private ID you are engaged in a Private call with, Private IDs on the **Recent Calls** list, and Private IDs stored in **Contacts**.

When you make or receive a Private call, your phone automatically determines whether the phone you are engaged in a Private call with is able to receive each of these items. Your phone saves this information for as long as the Private ID is on your **Recent Calls** list or is saved in your **Contacts**. Your phone updates the saved information each time you make or receive a call to or from that Private ID.

You can turn your phone's ability to send and receive pictures and events on and off.

Note: You cannot send PTT feature items during Talkgroup calls.

1. Additional charges may apply.

send pictures

You can send pictures stored in the **My Pictures** through Private calls. The picture you send appears on the Private call recipient's display.

If the recipient accepts the picture, their phone saves the picture. The picture then appears in that phone's recent call list.

Note: You cannot make or receive Private calls while transmitting or receiving a picture.

send a picture during a call

1 While in a Private call, press ⊙ under **Picture** or press ▣ > **Use PTT Feature** > **Send Picture**.

A list of pictures that can be included in a Private call appears.

2 Select the picture you want to send.

3 Press the PTT button to send the picture.

4 Wait while the picture is transmitted. The Private call is temporarily interrupted while a picture is transmitted.

5 When prompted, press the PTT button to resume the Private call.

Note: After you send or receive a picture via PTT with a user, that picture will be displayed every time you are in a private call with that user. That picture is saved in the media center and a link is created between that contact and the picture.

start a call by sending a picture

from My Pictures:

Find it: ▣ > **My Pictures**

1 Select the picture you want to send.

2 Press ▣ > **Send via PTT**.

3 Select **A Contact** or **A Recent Call**.

A list of contacts that have Private IDs and are able to receive pictures appears.

4 Select the name of the person you want to send the picture to.

5 Press the PTT button to send the picture.

6 When prompted, press the PTT button to resume the Private call.

from the PT Manager:

Find it: ▣ > **PT Manager** > **Send Picture**.

1 Select **A Contact** or **A Recent Call**.

A list of contacts that have Private IDs and are able to receive pictures appears.

2 Select the name of the person you want to send the picture to.

3 Select the picture you want to send.

4 Press the PTT button to send the picture.

5 Once picture has been sent, when prompted press the PTT button to resume the call.

receive a picture

When someone sends you a picture, your phone emits a tone or vibrates and a message appears asking if you want to accept the picture.

Pictures you receive are saved to your phone's memory. They are accessible through **My Pictures**.

When you see a message asking if you want to accept the picture, press **Yes** to accept or **No** to decline.

Tip: If you want to stop the transmission before it is finished, press ⌐.

Note: The first time you accept a stored picture after turning the phone on, **Picture Fees May Apply. Continue?** appears and you are

prompted to respond. Press ⊙ under **Yes** to accept the picture.

clear a picture from the display

If you want to clear a picture from your phone's display while still on a call, press ▣ > **Clear Screen**.

The picture will not appear on the display again the next time you receive a call from person who sent it. This does not delete the picture from **My Pictures**.

send a datebook event

You can send an event already stored in your phone's datebook or create a new datebook event to send. You can send datebook events during private calls, from the Contacts list, Recent Calls list or from the PT Manager.

to send a datebook event during a private call

1. While in a Private call press ▣ > **Use PTT Feature** > **Send Event**.

   Note: If these options do not appear on the menu, the Private ID you are engaged in a private call with is not able to receive Datebook events.

2. If you want to create a new datebook event, press ⊙ under **New** and create the event in your datebook. If you want to chose an existing event do so.

3. If the event is a recurring event, select **This Event Only** to send only the event selected. Select **Repeat Events** to send all ocurrences of the event.

4. Push the PTT button to send the event.

send my info

1 While in a Private Call press ⊡ > **Send via PTT**, and push the PTT button to send.

or

2 From the home screen press ⊡ > **My Info** > ⊡ > **Send via PTT** and push the PTT button to send.

set my info sending option

You can control what portion of the information in **My Info** is sent and whether it is sent automatically in every call or only when you choose to send it.

Find it: ⊡ > **PT Manager** > **Configure** > **PTT My Info** > **Info to Send**.

1 Select or remove the fields you want to send.

2 Press ⊙ under **Done**.

The information your phone sends always includes **My Name** and **Private**. You may also send **Line 1**, **Line 2**, **Carrier IP**, and **Circuit Data**, depending on your sending options.

automatic sending

To control whether you send your information automatically:

Find it: ⊡ > **PT Manager** > **Configure** > **PTT My Info** > **Auto Send**.

1 Select **On** or **Off**.

2 When you make a call in which your information is sent automatically, the name you entered in the **My Name** field of **My Info** appears on the display of the recipient's phone, even if your name and Private ID are not stored in the recipient's Contacts.

send contact information

1 While in a Private Call press ⊞ > **Use PTT Feature**.

2 Select **Send Contact** and select the contact information you want to send.

3 Push the PTT button to send.

or

1 From the home screen press ⊞ > **PT Manager > Send Contact**.

2 Enter the Private ID number of the person you want to send the Contact information to or press ⊙ under **Browse**.

3 Select from **Recent Calls**, **Contacts**, or **Memo**.

4 Select the contact information you want to send and push the PTT button.

turn PTT features on and off

You can turn your phone's ability to send and receive messages, pictures, and Datebook events on and off.

You cannot turn your phone's ability to send and receive My Info and contact information on and off.

Find it: ⊞ > **PT Manager** > **Configure** > **On/Off PTT**.

1 Check or uncheck **Pictures** and/or **Events**.

one touch PTT

Find it: ⊞ > **PT Manager** > **Configure** > **One Touch PTT**.

One Touch PTT sets your phone to do any of the following each time you press the PTT button from the home screen:

option
Off: Nothing happens when you press the PTT button from the home screen.

option
Last Call: Call the most recent Private ID or Group on the recent calls list.
Assigned No.: Call a Private ID you assign. Enter the number using your keypad, or press ⊙ under **Search**. Select **Contacts**, **Recent Calls**, or **Memo**. If you are entering a Talkgroup number, press # before the number.
PT Manager: Go to PT Manager. See "PT manager" on page 32.
Send Picture: Go to the first screen to send pictures. See "send pictures" on page 27.
Send Event: Go to the first screen to send a Datebook Event. See "send a datebook event" on page 29.
Send My Info: Go to the first screen to send My Info. See "send my info" on page 30.

option
Send Contact: Go to the first screen to send a contact. See "send contact information" on page 31.

PT manager

The **PT Manager** lets you quickly access PTT features, and other Private call features, from the main menu.

You can also access the Quick PTT feature and set the One Touch PTT feature.

Find it: ⊙ > **PT Manager**.

1 Select **Send Event**, **Send My Info**, or **Send Contact**. After choosing what PTT item you are sending, select a contact and press the PTT button to send.

or

Select **Configure** to configure your **PTT My Info**, **One Touch PTT**, or **On/Off PTT**.

Mike's wireless web services

Your handset is equipped with a microbrowser that can be used to access Mike's Wireless Web Services and other upto-the-minute information. You can view specially designed text versions of popular Internet sites that provide news, sports, weather, entertainment, stock quote sites, and other useful information.

access the microbrowser

The first time you use the microbrowser, you will be required to go through a security setup process that takes approximately one to three minutes. Please follow the on-screen prompts to complete the security setup process. This setup process will only occur the first time you use the service.

Find it: MENU >

1 Once connected, the Homepage (or the last page visited) will be displayed. To access the Home menu page from any other menu in the microbrowser, press .

2 To view additional text while visiting a site, use the navigation key to scroll to read it.

navigate the microbrowser

When you use the microbrowser, some keys on your handset operate differently than during a normal phone call. These keys are explained below:

	Home key - press to return to the default Home page (the page first seen when you launch the browser). Press and hold for two seconds to exit the browser.
	Asterisk/Back key - press to return to the previous page viewed before the current page.
	0/+ Next key - press after using the back key to return to the original page viewed.

access the browser menu

1 Press and hold to access the browser menu.

2 Scroll to select the desired option.

3 Press under **Ok** to initiate the option.

option
Exit Browser - closes the browser and returns you to the idle screen. Use this option when you want to return to the page currently viewed at a later time, without navigating through the entire menu structure again.
Reload - reloads the current Wireless Web page viewed, refreshing the information with the most current from the information provider.
Home - returns you to your default Home page, the first page you see when launching the microbrowser.
Bookmarks - allows you to access bookmarks you have created using the Bookmark option.

option
Mark Site - identifies sites you would like to visit easily and quickly from your microbrowser.
About Phone.com - contains information about the version of the Phone.com browser loaded on your handset.
Advanced Options - helps troubleshoot any service issues you may have with your browser.

end the microbrowser session

At any point in the session, press and hold for two seconds to exit the microbrowser.

bluetooth®

Your handset supports the use of wireless Bluetooth headsets.

Find it: > **Bluetooth**.

turn Bluetooth On or Off

You can turn your phone's Bluetooth feature on or off. While Bluetooth power is on, your phone can communicate with other devices.

Find it: > **Bluetooth** > **Setup** > **Power**.

1. Select **On** to power Bluetooth On.
2. Select **Name** if you wish to assign a name to your handset.
3. Select **Find Me Time** to determine the amount of time in which your handset can be found by other Bluetooth devices.

Tip: You can turn off Bluetooth if you want to prolong battery life or if you enter an area where Bluetooth is prohibited.

make a Bluetooth connection

connect your handset with a Bluetooth headset

Find it: > **Bluetooth** > **Hands Free** > **[Find Devices]**.

1 Follow the instructions on your Bluetooth headset to set it up to be found.

2 Once your Bluetooth headset is set to be found press OK on your handset. Your phone will scan the Bluetooth headset until it finds it. Press OK when you see the name of the Bluetooth headset on your screen.

3 Your handset requires that you create a bond in order to connect with a Bluetooth headset. Press • under **Yes** when you are prompted to bond with the headset.

4 Enter the Bluetooth pass key.

Some Bluetooth devices ship with Bluetooth PINs. Please refer to your Bluetooth device's user guide to locate this information.

If a device ships without a Bluetooth PIN, then you can enter any PIN for that device. To establish a connection to that device, enter the same PIN for both your phone and the device. For example, if you enter 1234 as the device's PIN, then enter 1234 as your phone's PIN.

5 Press • under **Ok**.

Note: This handset offers bluetooth auto pair feature with auto pair compatible Motorola devices. When bonded via bluetooth with a certain device, the pin will not be required

connect your handset with another Bluetooth device

Find it: ☰ > **Bluetooth** > **Link To Devices**.

1 Select the device you want from the list of found devices on your screen.

2 Create a bond if you are prompted to do so.

Tip: If you have previously connected to a device, the device will be stored on your phone so you can connect with it easily.

use Bluetooth during a call

You can connect with available Bluetooth devices during a call.

Note: If the **Handsfree Devices** list contains only one device, then your phone will automatically try to connect to that device.

1. While in a call, press ⊡ > **Use Bluetooth**.
2. Press ⊙ under **Yes** to power On Bluetooth.
3. Select the audio device you want to connect to from the list of **Handsfree Devices**.

send information via Bluetooth

You can use your handset to send contacts entries, or datebook events to another Bluetooth device.

The receiving device must be within 32 feet (10 meters) of your phone in order to connect with yours.

Note: Files sent or received may be up to 200 kb.

send Contacts

Shortcut: From the home screen press ⊙ under **Contcs**.

1. Select the contact you want to send.
2. Press ⊡ > **Send Via...** > **Bluetooth**.
3. Press ⊙ under **Yes** to power On Bluetooth.
4. Select the device you want to transfer the contact information to.

   or

   Search for the device by selecting **[Find Devices]**.
5. If prompted, bond with the device.

   Your phone connects with the devices and transfers the contact.

send a Datebook event

Find it: ▣ > **Datebook**

1. Select the datebook event you want to send.
2. Press ▣ > **Send Via...** > **Bluetooth**.

   If the event you select repeats, then you will be prompted to choose whether to send the selected instance of the event or all instances of the event.

   To send only the selected instance of the event, select **This Event Only**.

   or

   To send all instances of the event, select **Repeat Events**.
3. Press ⊙ under **Yes** to power On Bluetooth.
4. Select the device you want to transfer the contact information to.

   or

   Search for the device by selecting **[Find Devices]**.
5. If prompted, bond with the device.

   Your phone connects with the device and sends the datebook event.

advanced features

Note: These features may not be offered by your service provider. For additional intrinsically safe information, please consult the FM Supplement manual that is included with the i365IS.

group calls, talkgroups, and hubs

A group call is similar to a private call, but is made to all members of a Talkgroup at once. A Talkgroup is a predetermined group of your

service provider's customers. A hub consists of 1 to 4 Talkgroups.

You must join a Talkgroup to make or receive calls on that Talkgroup. On your phone, you join a Talkgroup by joining the hub it belongs to.

On your phone, all group calls you make are hub calls. Group calls you receive are hub calls or Talkgroup calls to Talkgroups in the hub you have joined.

Your sales representative or your service provider establishes Talkgroups and hubs for you. You can choose a name for each when you create entries for them in Contacts.

join a hub

1 Press #.

2 Enter the hub number using the keypad.

or

Scroll to the hub name in Contacts or recent calls list.

3 Press ⊙ under **Join**.

create a talkgroup hub

1 Begin creating a new Contacts entry. See "store a phone number or private ID" on page 18.

2 Assign the hub Contacts type to the entry.

3 Assign the Talkgroup number as the number of the hub.

This creates a hub with the same number as the Talkgroup it contains. You cannot add any more Talkgroups to this hub.

view hub details

1 From the recent calls list, scroll to the hub.

2 Press ⊟.

3 Select **Details**.

Find it: ▣ > **Select Details**.

make group calls

1 Press #. Enter the hub number using the keypad.

or

Scroll to the hub name in Contacts or recent calls list.

2 Proceed as if making a private call.

receive group calls

When you receive a group call, the following appears on the screen:

- The name of the hub
- The name or number of the primary Talkgroup in the hub
- The private number of the person speaking

To answer a group call:

- Proceed as if answering a private call. Only one person at a time may speak on a group call.

set talkgroup scan

1 From the main menu, select ✾ > **2-Way Radio** > **Scan**.

2 Press ⊙ under **Ok**.

3 Scroll to **On**.

4 Press ⊙ under **Select**.

To set your phone to receive group calls only from the primary Talkgroup in a hub:

- Scroll to **Off** in step 3.

Find it: ▣ > **Call Setup** > **Scan**.

turn off group calls

1 From the main menu, select ✾ > **2-Way Radio** > **Tkgrp Silent**.

2 Press ⊙ under **Ok**.

3 Scroll to **On** if you don't want to hear group calls.

or

Scroll to **Off** if you want to hear group calls.

Note: Setting **Tkgrp Silent** to **On** prevents you from hearing emergency group calls.

emergency group calls

An emergency group call is a hub call that takes priority over all other phone activities in the phone making the call and sounds a special emergency tone in the phones receiving the call.

When you make an emergency group call, a group call is made using a designated emergency hub or the hub you currently belong to.

A designated emergency hub must be created for you by your service provider and is stored on your SIM card.

If no designated emergency hub has been created for you, emergency group calls you make are made using the hub you currently belong to. If no designated emergency hub has been created for you and you have not joined a hub, you cannot make emergency group calls.

make an emergency group call

Caution: Making an emergency group call ends all other activity on your phone, including 911 emergency calls.

To make an emergency group call:

1 Press and hold for 3 seconds to start the emergency group call.

2 Press and hold the PTT button on the side of your phone to talk. Begin talking after your phone emits a chirping sound.

3 Release the PTT button to listen.

To end an emergency group call:

- Press and hold for 3 seconds.

An emergency group call automatically ends if there is no activity for 30 seconds.

Emergency group calls you make or receive do not appear in the recent calls list.

receive an emergency group call

When receiving an emergency group call, your phone sounds a special emergency tone, unless your phone is set to make no sounds.

To answer an emergency group call:

- Proceed as if answering a private call.

isolated operation

Isolated Operation lets you continue to make and receive group calls on the hub you last used, within a limited coverage area, even if you lose network coverage.

When you lose network coverage during a phone call, private call, group call, or data transfer, the call or data transfer ends. But you can make and receive new group calls on the hub you last used.

If the **One Touch PTT** settings on your phone would prevent you from making group calls on the hub you last used, these setting are overridden while your phone is in Isolated Operation.

Caution: You cannot make emergency group calls in Isolated Operation, even if the hub you last used is the designated emergency hub. You must have network coverage to make emergency group calls.

If the designated emergency hub is the hub you last used when you lost network coverage, your phone treats the hub you used before the designated emergency hub as the hub you last used.

call alert status messages

You can send call alerts that include text messages up to 10 characters long. These messages are stored on your SIM card when your receive your phone. There are 10 you can choose from.

If the phone you send the call alert to has this capability, the text message appears on that phone when the call alert is received. If the phone you send the call alert to does not have this capability, the call alert appears without the text message.

send a call alert status message

1. Proceed as you would when sending any call alert.
2. When the **Ready to Alert** screen appears, choose the text message you want to send:

   Scroll left or right to display the message you want to send.

   or

   Press ⊙ under **Select** to view all messages and select the one you want to send.

   or

   Press the number on you keypad associated with the message you want to send. Press 1 and then 0 to choose message 10.
3. Press the PTT button until **Alert Successful** appears on the display.

receive a call alert status message

When you receive a call alert that includes a text message, the text message appears as the part of of the call alert information when you receive the call alert and in the recent calls list.

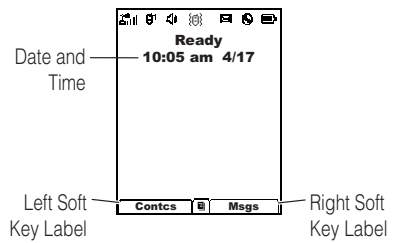
basics

See page 1 for a basic phone diagram.

display

The *home screen* shows when you turn on the phone. To dial a number from the home screen, press number keys and ⌐.

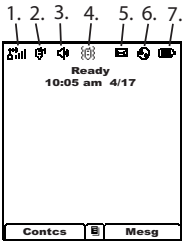
Note: Your home screen may look different.



Soft key labels show the current soft key functions. For soft key locations, see page 1.

status indicators

Status indicators are shown at the top of the home screen:



1 Signal Strength Indicator: Vertical bars show the strength of the network

connection. You can't make or receive calls when Y or Y⊘ shows.

2 **Active Phone Line:** 1 indicates phone line 1 is ready to make calls; 2 indicates phone line 2 is ready to make calls.

3 **Speaker On/Off:** Sounds associated with Private calls and group calls can be set to come through the earpiece rather than through the speaker.

4 **Ringer Vibe/Off:** Your phone is set to not ring.

5 **Message Indicator:** Shows when you receive a text message.

6 **Packet Data:** Your handset is ready to transfer packet data or is transferring packet data when it shows a blinking arrow.

7 **Battery Charge Indicator:** A fuller battery indicates a greater charge. Recharge the battery when your phone shows **Low Battery**.

main menu

All your phone's features can be accessed through the main menu. You can set the main menu to appear as **List View** or **Icon View**.

Find it: ▣ > ⚙ > **Display/Info** > **Menu View**.

text entry

Some features let you enter text.

Your phone provides convenient ways to enter words, letters, punctuation, and numbers whenever you are prompted to enter text (for example, when adding a Contacts entry or when using Text Messaging).

change the character input mode

1 When you see a screen where you can enter text, press ▣ to change the character input mode.

2 Select one of the following options:

entry method	
Alpha	Press a key several times for different characters.
Word	Enter words using a predictive text entering system that lets you enter a word with fewer key presses.
Symbols	Enter symbols.
Numeric	Enter numbers by pressing the numbers on the keypad.

Tip: When entering text, press and hold # to change letter capitalization (**Abc** > **ABC** > **abc**).

word method

The Word English text input method lets you enter text into your phone by pressing keys just once per letter.

The Word English text input method combines the groups of letters found on each phone key with a fast-access dictionary of words, and recognizes what you want to text as you type. It first offers the most commonly-used word for the key sequence you enter and lets you access other choices with one or more presses of the 0 key.

enter a word using "word" method character input

1 Select the **Word** character input method.

2 Press the corresponding keys once per letter to enter a word (for example, to enter the word **Bill**, press 2 4 5 5).

If you make a mistake, press • under **Delete** or * to erase a single character. Press and hold • under **Delete** or * to delete an entire entry.

3 To accept a word and insert a space, press #.

To accept a word completion (such as Billion when you entered Bill), press ⊙ right.

If you get a word you don't want, you can press the 0 key to see more word choices and pick the one you want.

alpha method

To enter characters by tapping the keypad:

1 Select the **Alpha** method.

2 Press the corresponding keys repeatedly until the desired letter appears. (For example, to enter the word **Bill**, press 2 twice, 4 three times, 5 three times, and 5 three times again.

If you make a mistake, press • under **Delete** to erase a single character. Press and hold • under **Delete** to erase an entire entry.

By default, the first letter of an entry is capitalized and the following letters are lowercased. After a character is entered, the cursor automatically advances to the next space after two seconds or when you enter a character on a different key.

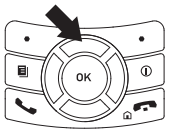
Characters scroll in the following order:

characters	
1	Space . 1 ? ! , @ & : ; " - ( ) ' ¿ ¡ % £ $ ¥
2	A B C 2 Á Ã Â À Ç
3	D E F 3 É Ê È
4	G H I 4 Í Ì
5	J K L 5
6	M N ñ O 6 Ó Õ Ô Ò
7	P Q R S 7 ß
8	T U V 8 Ú Ü Û Ù
9	W X Y Z 9

characters	
0	+ - 0 * / \ [ ] = > < # §
#	Space
*	Back

navigation key

Press the *navigation key* up, down, left, or right to scroll to items in the display. When you scroll to highlight the desired item, press OK.



handsfree speaker

You can use your phone's handsfree speaker to make calls without holding the phone to your ear.

During a call, press the speaker key to turn the handsfree speaker On.

The handsfree speaker stays on until you press again.

Note: The handsfree speaker won't work when your phone is connected to a handsfree car kit or headset.

transmitters

Note: Consult airline staff about the use of the *Transmitters Off* feature during flight. Turn off your phone whenever instructed to do so by airline staff.

Transmitters Off turns off your phone's calling features in situations where wireless phone use is prohibited, but you can use the phone's other non-calling features when Transmitters is turned Off.

Find it: > > Advanced > Transmitters > Off.

use GPS with map software

Your phone is enabled with a highly-capable GPS receiver that sends location information to a USB port on a PC, laptop, or PDA.

Note: No serial port connectivity is provided by your phone. Applications on the host device which are expecting to receive the GPS location information via a serial port must instead use a Virtual Serial Comm Port.

The data sent to the host device is formatted as prescribed in the National Marine Electronics Association 0183 V3.0 (NMEA-0183) standard. As such it supports the following sentences: GGA, GLL, GSA, GSV, RMC, and VTG.

This handset is not a full NMEA-0183 compliant device supporting electrical RS-422/ RS-232 connectivity as dictated by the NMEA-0183 standard. Consequently it's unsuitable for conventional marine NMEA-0183 equipment use. Its intended use is for normal "terrestrial" mobile users who want to enable their USB hosting computing devices such as a PC, laptop or PDA with the phone's highly-capable GPS functionality.

get connected

1. Open the phone's bottom connector and insert a cable into the phone's bottom connector.
2. Insert the other end of the cable into a vacant USB receptacle of your host device. A virtual USB Comm Port will be created on your host device upon successful enumeration of the phone as a USB Communications Device Class device.
3. Ensure no application in your host device is using the created COMM port. You may

need to ensure that the created virtual COMM port settings are set as follows:

- **Bits per second**: 4800
- **Data bits**: 8
- **Parity**: None
- **Stop bits**: 1
- **Flow control**: None

4 Start the GPS application on your host device. Set the GPS application to start accepting NMEA-0183 formatted data from the created Virtual COMM port.

5 Set your phone to start sending NMEA-0183 formatted location information.

Find it: > **GPS** > **Interface** > **NMEA OUT** > **On**.

Your phone is now actively sending location NMEA-0183 formatted GPS data to your USB host device.

To stop your phone from sending location data:

Find it: > **GPS** > **Interface** > **NMEA OUT** > **Off**.

Note: Each time you power your phone Off, NMEA OUT is automatically set to Off and you need to manually restart it using the menu selections above.

Your USB host device will generally provide charging power (5V, up to 500mA) to your phone via the cable therefore no other charging power to it will normally be required. However some laptops may require that you provide external AC/DC power to the laptop in order for it to provide full 500mA charging current capability to the phone.

calls

To make and answer calls, see page 15.

turn off a call alert

You can press the volume keys to turn off a call alert before answering the call.

recent calls

The recent calls list contains information associated with calls you have made and received and call alerts you have received.

When you send or receive Private calls, the recent call list contains the following PTV items with those calls:

- contact information received
- My Info received
- pictures sent or received
- Datebook events received

The recent calls list displays up to 20 of the most recent calls and call alerts.

1 Press ⊞ > **Recent Calls**.

2 Scroll through the list.

store an item to contacts from recent calls

Phone calls, Private calls, My Info, or Contacts entries received from other phones can be stored to the Contacts list from the Recent Calls list.

Find it: ⊞ > **Recent Calls**.

1 Scroll to or select the item you want to store.

2 Press ⊟ > **Save** to store the information as a new entry in the Contacts list.

or

3 If **Save** is not one or you options, press ⊟ > **Update Contacts**. And select the contact you want to update.

4 Press ⊙ under **Done** to save your changes.

redial

To redial your last outgoing call, press and hold ✆ or push the PTT button if it was a private call.

caller ID

Caller ID allows people to identify a caller before answering the phone by displaying the number of the incoming call. If you do not want your number displayed when you make a call, just follow these easy steps.

To block your phone number from being displayed for a specific outgoing call:

1 Press * 6 7.

2 Enter the number you want to call.

3 Press ✆.

To permanently block your number, call TELUS Client Care.

call forward

Call forwarding sends calls to the phone numbers you specify. You can forward all calls to one number or forward missed calls to different numbers depending on the reason you missed the call. You can forward phone lines 1 and 2 independently.

Find it: ⊟ > **Call Forward**.

1 To forward all calls select **All Calls** and select **To** to enter the phone number you want all your calls forwarded to.

or

2 You can specify a forwarding number for each type of missed call by selecting **Detailed** and chosing the following options:

If Busy: When your handset is on a call or transferring data.

If No Answer: When you do not answer on the first 4 rings.

If Unreachable: When your handset is out of coverage or powered off.

voice names

You can place calls by speaking comands to your phone if you have previously assigned a voice name to your contacts.

assign voice names to contacs

1 Press ⊙ under **Contcs** and select **[New Contact]**.

2 Assign a name, phone number and select **[Options]**.

3 Select **Voice Name** and follow the prompt to record the voice name.

4 Press ⊙ under **Back** and ⊙ under **Done**.

place a call using voice name

1 Press the speaker key 🔊 until you are prompted to say the voice name.

The handset will automatically place the call.

emergency calls

TELUS programs one or more emergency phone numbers that you can call under any circumstances, even when your phone is locked or the SIM card is not inserted.

Note: Emergency numbers vary by country. Your phone's preprogrammed emergency number(s) may not work in all locations, and sometimes an emergency call cannot be placed due to network, environmental, or interference issues.

Your phone supports emergency calling. Emergency phone calls can be made even when your SIM card is blocked or not in your phone.

Dial 911 or your local emergency number to be connected to an emergency response center. If you are on an active call, you must end it before making an emergency call.

When you make an emergency call, your phone's GPS Enabled feature can help emergency service personnel find you, if you are in a location where your phone's GPS antenna has established a clear view of the open sky and your local emergency response center has the equipment to process location information. Because of the limitations of this feature, always provide your best knowledge of your location to the emergency response center when you make an emergency call.

Note: Emergency calls cannot be placed while the keypad is locked.

Note: If you have not registered on the network, emergency calls cannot be placed while your SIM card is in your phone.

international calls

If your phone service includes international dialing, press and hold 0 to insert your local international access code (indicated by +). Then, press the keypad keys to dial the country code and phone number.

You can aditionally enable a predefined prefix to the dialing number by using Prepend dialing.

Find it: Ⓜ > **Settings** > **Phone Calls** > **Prepend**.

1 Select **Prepend** and set it to **On**.

2 Select **Number** and add the prefix number of your choice.

When the **Prepend** feature is set to **On**, the predefined prefix is inserted to the front of the number that you are dialing.

Except that the number is led by "*", "00", "011" or the number contains "+".

Note: You can also use **Prepend** temporarily when the feature is set to **Off**. For example, enter the phone number from the home screen and press Ⓜ > **Add Prepend**. The temporary prepend will be inserted to the number you are dialing.

speed dial

Each phone number stored in Contacts is assigned a Speed Dial number, which you can use to call that number.

1 From the home screen, use the keypad to enter the Speed Dial number assigned to the phone number you want to call.

2 Press #.

3 Press ↘.

turbo dial

The first nine entries in your contacts are set for turbo dial. They can be called by pressing and holding the speed dial number (1 through 9).

voicemail

Note: To receive voice mail messages, you must first set up a voice mail account with TELUS.

receiving a message

When you receive a voice mail message, **New VoiceMail Message** appears on the display.

To call TELUS voice mail system and listen to the message:

- To check voicemail messages:

  Press the soft key ⊙ under **Call**.

- To dismiss the message notification:

  Press the smart key ⊙ on the top of the handset.

If the caller leaves a message, this icon appears on the display, reminding you that you have a new message.

fax mail Indicator

Your handset is equipped with a Fax Mail indicator to notify you when you have received a fax through Mike's Advanced Voice Mail with Fax.

Shortcut: From the home screen press ⊙ under **Mesg** > **Fax Mail**.

When you receive a new fax, New FaxMail Message appears on the display.

Your handset will alert you audibly until you press ⊙ under **Call** or ⊙ under **Exit**.

net alerts

When you receive a **Net Alert**, a notification appears on the display.

If you dismiss the notification, this icon ✉ appears on the display, reminding you that you have a new message.

Mike's Talk Around™

Mike's Talk Around allows direct two-way handset-to-handset communications between two or more handsets equipped for Mike's Talk Around. You can make and receive Mike's Talk Around calls even when network service is not available. You can talk to anyone on your code and channel within your range.

Note: Range will vary based on terrain, man-made structures and atmospheric conditions.

Mike's Talk Around allows you to use code or private mode operation, use up to 10 channels and communicate with standalone Mike's Talk Around radios.

Note: Mike's Talk Around is not compatible with older Family Radio Services products.

The following features and main menu items will not be available while in Talk Around mode:

- On-network phone calls
- On-network Private calls
- Data transmission
- Incoming message notification
- Musical ring tones
- Call forwarding
- Messages
- Call Timers
- Call alerts
- Voice records

set your phone to Mike's Talk Around

Find it: Ⓜ > **Talk Around** > **Go To TA**.

After a few seconds, the **Talk Around** idle screen appears. The channel you are set to appears on the first line of the display, the code you

are set to appears on the second line of the display and **TA Ready** appears just above the softkeys.

Note: When switching from the network to **Talk Around**, the last channel and code that were set appear on the **Talk Around** idle screen.

While in **Talk Around**, this icon appears on the display, indicating that there is no network signal and **Talk Around** is active.

Phones used in Talk Around mode should be a minimum of 6 feet apart to maximize performance and improve transmission range.

exit Talk Around

Find it: > **TA Options** > **Exit TA**.

The following message displays: **Switching to Network Please Wait**. After a few seconds, the network idle screen appears.

channels and codes

Your phone has 10 channels and 15 codes.

Channels are divided into sets of frequencies that allow you to make and receive Talk Around calls. Other parties may also be talking on the same channel.

Codes help minimize interference from unwanted messages and other disturbances when you are on the same channel as others.

To have a conversation, all parties must be on the same channel and code. For private Talk Around calls, the person you are calling must be in Talk Around and set to the same channel to receive your call.

Note: When making a code call, all parties that are on your code and channel can hear your conversation.

set a channel

1 From the Talk Around idle screen, press ⊙ under **Edit**.

2 Scroll to **Channel** and press ⊙ under **Edit**.

3 Select a channel number from 1 to 10.

4 When you are finished, press ⊙ under **Back** to return to the Talk Around idle screen.

set a code

1 From the Talk Around idle screen, press ⊙ under **Edit**.

2 Scroll to **Code** and press ⊙ under **Edit**.

3 Select a code number from 1 to 15 or one of the following options:

option
Receive All: Sets your phone to receive Talk Around transmissions from any phone that is set to the same channel, regardless of the code (1-15). When you receive transmissions with the code set to **Receive All**, the display changes from **Receive All** to the code on which the transmission was received. **Tip:** You can reply to an incoming call within 6 seconds after hearing the short ending beep by pressing the PTT button. **Note:** You cannot initiate a code call when the code is set to **Receive All**. If you push the PTT button with the code set to **Receive All**, you will receive an error message.

option
Pvt Only Allows you to have a private conversation with another person using Talk Around. When on a private Talk Around call, no other parties can hear your conversation. In order to make a private Talk Around Call, you must use the valid 10-digit Personal Telephone Number (PTN) of the person you are calling. The person you are calling must be in Talk Around and set to the same channel to receive your call. **Note:** An error message will occur if you don't use a valid PTN, or the person that you are trying to reach is not in Talk Around, or is set to a different channel or out of range.

4 When you are finished, press ⊙ under **Back** to return to the Talk Around idle screen.

make and receive code calls in Talk Around

To make a code call in Talk Around:

1 Push and hold the PTT button. **TA Transmit** appears on the first line of display. Begin speaking after your phone emits the Talk Around tone.

2 Release the PTT button to listen.

Note: The tone emitted from your phone when using Talk Around is 4 beeps and sounds different from the standard tone heard with on-network Private and group calls.

You could receive an error message if there are no parties on your channel or code, or if you are out of range.

When you receive a code call using Talk Around, **Receive** appears on the first line of the display.

Note: An incoming Talk Around call can be terminated at any time by pressing ⌐.

make a private Talk Around call

1. Enter the 10-digit PTN of the person you want to call on your channel, or press ⊙ under **Contacts** and select a contact, or scroll to a number in the recent calls list.
2. Push and hold the PTT button. Begin speaking after your phone emits the Talk Around tone.
3. Release the PTT button to listen.

The number or name of the person you are calling will appear in the first line of the display.

receive a private Talk Around call

1. The number or name of the person who initiated the call will appear in the first line of the display.
2. You can reply within 6 seconds simply by pushing the PTT button.

end a private Talk Around call

A private Talk Around call will end if there is no communication for 6 seconds.

Note: A private Talk Around call may be interrupted during the 6 second idle time by another code call or private call.

make emergency calls while in Talk Around mode

If you attempt to make an Emergency 911 call while in Talk Around mode, your phone will

automatically exit Talk Around mode and attempt to find a network signal.

Note: If you are out of network coverage your phone will not be able to make an emergency 911 cellular call until you go back into the network coverage area.

You must wait until the phone reconnects to the network before attempting to make an emergency 911 cellular call.

setup options

Talk Around setup options are available in the TA Options screen in both network and Talk Around modes.

access setup options in network

Find it: m > **Talk Around** > **Setup**.

access setup options in Talk Around

Find it: m > **TA Options** > **Setup**.

The following options become available:

option
Direct Launch Launchs your phone directly into Talk Around when you select Talk Around from the Main Menu. If **Direct Launch** is set to **On**, you will not see **TA Options** when you select **Talk Around** from the main menu. In order to have access to your setup options, **Direct Launch** must be set to **Off**. Or you can access setup options while in Talk Around by pressing m and selecting **TA Options**.
State Tone Notifies you periodically with a tone that you are in **Talk Around** mode. You can select a time frame during which you want to be notified that you are in **Talk Around** mode. Select from **30 minutes**, **1**, **2**, **3** or **4 hours**.

ring tones

To set the ring tone your phone makes when you receive phone calls, call alerts, message notifications, pictures sent using Send via PTT or Datebook reminders:

Note: Only ring tones stored in your phone's memory are available in the ring tones list. Ring tones purchased or received from TELUS can be assigned as ring tones. Other audio files may not be supported as ring tones.

Find it: ⊞ > **Ring Tones**

1 Make sure **Vibrate All** is set to **Off**.

2 Scroll through the list of ring tones and select the one you want to assign. **Vibrate** sets your phone to vibrate instead of making a sound; **Silent** sets your phone to neither vibrate nor make a sound.

Tip: Highlighting a ring tone lets you hear it.

3 Select the features you want to assign the ring tone to.

4 When you are finished, press ⊡ under **Done**.

Note: This icon appears on the display if you set your phone to **Silent**. This icon appears on the display if you set the phone to **Vibrate All**.

set your phone to vibrate

You can set your phone to vibrate instead of making a sound when you receive all phone

calls, Private calls, group calls, call alerts, messages notifications, pictures sent using Send via PTT, and Datebook reminders.

Find it: Ⓜ > **Ring Tones** > **Vibrate All**.

Set this option to **On** or **Locked**.

Setting this option to **On** lets you turn **Vibrate All** off by pressing the up volume control. Setting this option to **Locked** requires you to press and hold the up volume control to turn **Vibrate All** off. The **Locked** option helps prevent you from accidentally turning **Vibrate All** off.

Tip: To set **Vibrate All** to **On** or **Locked** using the volume controls: Press the volume controls to turn down the volume as far as possible to set **Vibrate All** to **On**. Continue to hold the down volume control to set **Vibrate All** to **Locked**.

To set your phone to vibrate instead of making a sound for some features but not others:

Find it: Ⓜ > **Ring Tones**.

1. Make sure **Vibrate All** is set to **Off**.
2. Select **Vibrate** from the list of ring tones.
3. Select the features you want to set to make no sound.
4. When you are finished, press ⊙ under **Done**.

wallpaper

If you want more wallpapers, you can download them into your phone for a fee. Check the **Downloads** menu option on your phone for a catalog of items available for purchase and download. You can also access downloadable wallpapers from the Wallpaper menu.

Find it: Ⓜ > ⚙ > **Display/Info** > **Wallpaper**.

1. Select **Wallpaper**.

2 Scroll through the list of pictures and press OK to select the wallpaper of your choice.

Note: You can set the wallpapers to change automatically after a certain period of time by turning on the **Auto Cycle** feature located in the Wallpaper menu.

datebook

Find it: MENU > **Datebook** > MENU > **Setup**

You can view or change these options:

options
Start View: Sets Datebook to start in day view, week view, or month view when you access Datebook.
Daily Begin: Sets the beginning of your day. This is the earliest time of day displayed in week view, if you have a 12-hour day view.
Delete After: Sets the amount of time Datebook waits to delete an event after it occurs.
Time Shift: Lets you shift the times of all Datebook events. This is useful if you are traveling to a different time zone.
Alert Timeout: Sets the amount of time a tone continues to sound when you receive a Datebook reminder.
Clock: Controls whether the time and date appear on the home screen; sets time and date format; sets year.

hide or show location information

Your phone is equipped with a Location feature for use in connection with location-

based services that may be available in the future.

The Location feature allows the network to detect your position. Turning Location off will hide your location from everyone except from your local emergency response center.

Note: Turning Location on will allow the network to detect your position using GPS technology, making some applications and services easier to use. Turning Location off will disable the GPS location function for all purposes except 911, but will not hide your general location based on the cell site serving your call. No application or service may use your location without your request or permission. GPS-enhanced 911 is not available in all areas.

set your privacy options

Find it: ▣ > **GPS** > **Privacy**

Select from the following options:

option
Restricted: No Java or similar software applications may view the location of your phone. However, location information may still be available to the phone's owner, fleet manager, or account administrator.
Unrestricted: All applications may view the location of your phone, without notifying you.
Ask Access: When an application attempts to view the location of your phone, you will be prompted to give permission. However, location information may still be available to the phone's owner, fleet manager, or account administrator.

advanced calling

feature	
call waiting	To accept the second call and put the active call on hold press ⊙ under **Yes**. To accept the second call and end the active call press ⌧. Your phone rings with the second call for you to answer.
3-way call	Make or receive a phone call and press ▣ > **3 Way**. Enter the second phone number, press ⌧ and ⊙ under **Join**. For quick ways to enter the number, press ▣ to see the dialing menu. You cannot make any other calls after you have joined a 3-way call, even if one party disconnects.
any key answer	To answer phone calls by pressing any key on the keypad press ▣ > ⚙ > **Phone Calls** > **Any Key Ans** > **On**.

contacts

feature	
edit/delete contact entry	Press ⊙ under **Contcs**. Select a contact and press ▣ > **Edit**. Change the desired content and press ⊙ under **Done**.
set ringer ID	Press ⊙ under **Contcs**. Select a contact and press ▣ > **Edit** > **Ringer**. Select desired ringer and press ⊙ under **Back** > ⊙ under **Done**.

datebook

feature	
create datebook events	To create a new Datebook event press ▣ > **Datebook** > **[New Event]**.
see datebook event	To see a calendar event press ▣ > **Datebook**. Press ◎ left or right to see the day and ◎ up or down to see the events.
event reminder	When an event reminder occurs press ⊙ under **View**. Press ⊙ under **Back** to close the reminder.

feature	
receive datebook events via PTT	To view the information while still in the Private call press OK. The 5 most recent events received from a Private ID are stored with the that Private ID on the recent calls list. To store events to the Datebook press ⊙ under **Save** while viewing the event you want to store.

GPS

To improve GPS performance:

- Stay in the open
- Move away from other electrical or electronic devices
- Remain stationary
- Avoid touching the antenna with your hands

feature	
view approximate location	To see your approximate location press ▣ > **GPS** > **Position**. Scroll to view the entire screen. To recalculate position press **Rfrsh**. This may take several minutes.

feature	
set GPS privacy options	To set the level of privacy for your GPS system press MENU > **GPS** > **Privacy**. If your GPS PIN security feature is enabled, enter your GPS PIN and select the privacy option you want.
change GPS PIN	**Note:** When you receive your phone, your GPS PIN is 0000. To change your GPS PIN press MENU > > **Security** > **Change Passwds** > **GPS PIN**. Enter the current GPS PIN and enter the new 4- to 8-digit GPS PIN. Re-enter the new 4- to 8-digit GPS PIN to confirm.

handsfree

The use of wireless phones while driving may cause distraction. Discontinue a call if you can't concentrate on driving. Additionally, the use of wireless devices and their accessories may be prohibited or restricted in certain areas. Always obey the laws and regulations on the use of these products.

feature	
speaker-phone	To activate the speakerphone while driving press and hold the speakerphone key .
auto answer	To automatically answer calls when connected to a car kit or headset press MENU > > **Phone Calls** > **Auto Ans**. Select the amount of rings before answering.

pc applications

feature	
other PC applications	For a list of complete PC applications visit: www.motorola.com/support

personalize

feature	
language	To set the language of your menu press MENU > > **Display/Info** > **Language**.
backlight time length	To select how long the display screen and keypad are backlit press MENU > > **Display/Info** > **Backlight**.
menu style	To display the main menu as graphic icons or a text-based list press MENU > > **Display/Info** > **Menu View**.
clock display	To display the clock on the home screen press MENU > > **Display/Info** > **Clock** > **Display** > **On**.

TTY

feature	
turn On TTY feature	From the home screen press MENU > > **Phone Calls** > **TTY** > **Use TTY** > **On**.
choose TTY mode	From the home screen press MENU > > **Phone Calls** > **TTY** > **Type**. Select from **TTY**, **VCO** or **HCO**.

feature	
change the TTY baud rate	From the home screen press MENU > SETTINGS > **Phone Calls** > **TTY** > **Baud**. Select **45.45** or **50.00**.
change TTY mode during a call	While in the TTY call, press MENU > **In Call Setup** > **TTY** > **Type**. Select from **TTY**, **VCO** or **HCO**.

security

feature	
phone lock	To lock the phone press MENU > SETTINGS > **Security** > **Phone Lock** > **Lock Now** or **Auto Lock**.
keypad lock	To lock the keypad press MENU > SETTINGS > **Security** > **Keypad Lock** > **Lock Now** or **Auto Lock**. **Shortcut:** To lock the keypad press MENU > * .
enable SIM PIN	To enable SIM PIN, press MENU > SETTINGS > **Security** > **SIM PIN** > **On**.
change SIM PIN	To change the SIM PIN, press MENU > SETTINGS > **Security** > **Change Passwds** > **SIM PIN**.

Note: You can make emergency calls on a locked phone (see page 55). A locked phone still rings or vibrates for incoming calls or messages, but you need to unlock it to answer.

MOTOROLA

Important Safety and Legal Information

Safety and General Information

This section contains important information on the safe and efficient operation of your phone. Read this information before using your integrated multi-service portable radio.*

Exposure to Radio Frequency (RF) Energy

Your phone contains a transmitter and receiver. When it is ON, it receives and transmits RF energy. When you communicate with your phone, the system handling your call controls the power level at which your phone transmits.

Your Motorola phone is designed to comply with local regulatory requirements in your country concerning exposure of human beings to RF energy.

Portable Radio Product Operation and EME Exposure

Your Motorola radio product is designed to comply with the following national and international standards and guidelines regarding exposure of human beings to radio frequency electromagnetic energy (EME):

- United States Federal Communications Commission, Code of Federal Regulations; 47 CFR part 2 sub-part J.
- American National Standards Institute (ANSI) / Institute of Electrical and Electronics Engineers (IEEE). C95. 1-1992.
- Institute of Electrical and Electronics Engineers (IEEE). C95. 1-2005 Edition.*
- International Commission on Non-Ionizing Radiation Protection (ICNIRP) 1998.
- Ministry of Health (Canada). Safety Code 6. Limits of Human Exposure to Radio frequency Electromagnetic Fields in the Frequency Range from 3 kHz to 300 GHz, 1999.
- Australian Communications Authority Radio communications (Electromagnetic Radiation - Human Exposure) Standard 2003.
- ANATEL, Brazil Regulatory Authority, Resolution 303 (July 2, 2002) "Regulation of the limitation of exposure to

* The information provided in this document supersedes the general safety information in user's guides published prior to May 1, 2006

electrical, magnetic, and electromagnetic fields in the radio frequency range between 9 kHz and 300 GHz." "Attachment to Resolution 303 from July 2, 2002."

Operational Precautions

To assure optimal radio product performance and to be sure that human exposure to RF does not exceed the guidelines set forth in the relevant standards, always follow these instructions and precautions:

Phone Operation

When placing or receiving a phone call, hold your radio product as you would a wireline telephone. **Speak directly into the microphone**.

Two-way radio operation

Your radio product has been designed and tested to comply with national and international standards and guidelines regarding human exposure to RF electromagnetic energy, when operated in the two-way mode (at the face, or at the abdomen when using an audio accessory) at usage factors of up to 50% talk/50% listen.

Transmit no more than the rated duty factor of 50% of the time. To transmit (talk), push the PTT button. To receive calls, release the PTT button. Transmitting 50% of the time or less, is important because this radio generates measurable RF energy only when transmitting (in terms of measuring for standards compliance).

When using your radio product as a traditional two-way radio, **hold the radio product in a vertical position with the microphone one to two inches (2.5 to 5 cm) away from the lips**.

If you wear a radio product on your body when transmitting, always place the radio product in a Motorola approved clip, holder, holster, case or body harness. If you do not use a body-worn accessory supplied or approved by Motorola and are not using the radio product in the intended use positions along side the head in the phone mode or in front of the face in the two-way radio mode, or if you hang your device from a lanyard around your neck, keep the device at least 2.5 centimeters (1 inch) from your body when transmitting.

Approved Accessories

For a list of approved Motorola accessories call 1-800-453-0920, or visit our website at www.hellomoto.com.

RF Energy Interference/Compatibility

Nearly every electronic device is subject to RF energy interference from external sources if inadequately shielded, designed or otherwise configured for RF energy compatibility. In some circumstances your handset may cause interference with other devices.

Follow Instructions to Avoid Interference Problems

Turn OFF your radio product where posted notices instruct you to do so.

In an aircraft, turn off your radio product whenever instructed to do so by airline staff. If your radio product offers an airplane mode or similar feature, consult airline staff about using it in flight.

Implantable Medical Devices

If you have an implantable medical devices, such as a pacemaker or defibrillator, consult your physician before using this radio product.

Persons with implantable medical devices should observe the following precautions:

- ALWAYS keep the phone more than 20 centimeters (8 inches) from the implantable medical device when the phone is turned ON.
- DO NOT carry the phone in a breast pocket;
- Use the ear opposite the implantable medical device to minimize the potential for interference.
- Turn OFF the phone immediately if you have any reason to suspect that the interference is taking place.

Read and follow the directions from the manufacturer of your implantable medical device. If you have any questions about using your wireless phone with your implantable medical device, consult your health care provider.

Hearing Aids

Some phones may interfere with some hearing aids. In the event of such interference, you may want to consult your hearing aid manufacturer or physician to discuss alternatives.

Other Medical Devices and Health Care Facilities

If you use any other personal medical devices, consult your physician or the manufacturer or your device to determine if it is adequately shielded from RF energy. Turn off your radio product when instructed to do so in hospitals or health care facilities that may be using equipment that is sensitive to external RF energy.

Bluetooth

This device supports Bluetooth 2.0 including EDR and A2DP Stereo profiles. In order for Bluetooth devices to communicate with one another, they must utilize the same Bluetooth profile. To determine the profiles supported by other Motorola devices, visit www.hellomoto.com/bluetooth. For other devices, contact their respective manufacturer.

Certain Bluetooth features including those listed may not be supported by all compatible Bluetooth-enabled devices, and/or the functionality of such features may be limited in certain devices, or by certain wireless carriers. Contact your wireless carrier about feature availability and functionality.

Driving Precautions

Check the laws and regulations on the use of radio products in the area where you drive. Always obey them.

When using your radio product while driving, please:

- Give full attention to driving and to the road. Using a phone may be distracting. Discontinue a call if you can't concentrate on driving.
- Use hands free operation, if available.
- Pull off the road and park before making or answering a call if driving conditions so require.
- Do not place a handset in the airbag deployment area.

Responsible driving practices can be found in the "Smart Practices While Driving" section at the end of this guide and/or at the Motorola Web site: www.motorola.com/callsmart.

Note: The use of wireless phones while driving may cause distraction. Discontinue a call if you can't concentrate on driving. Additionally, the use of wireless devices and their accessories may be prohibited or restricted in certain areas. Always obey the laws and regulations on the use of these products.

Operational Warnings

Obey all posted signs when using phones in public areas.

Potentially Explosive Atmospheres

Areas with potentially explosive atmospheres are often but not always posted, and can include fueling areas such as below decks on boats, fuel or chemical transfer or storage facilities, or areas where the air contains chemicals or particles, such as grain, dust or metal powders.

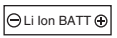
When you are in such area, turn off your handset, and do not remove, install, or charge batteries unless it is a radio product type especially qualified for use in such areas as "Intrinsically Safe" (for example, Factory Mutual, CSA, or UL approved). In such areas, sparks can occur and cause an explosion or fire.

Batteries and Chargers

Caution: Improper treatment or use of batteries may present a danger of fire, explosion, leakage, or other hazard. For more information, see the "Battery Use and Battery Safety" section in this user's guide.

Your battery, charger, or portable radio may contain symbols, defined as follows:

Symbol	Definition
	Important safety information follows.
	Do not dispose of your battery or phone in a fire.

Symbol	Definition
	Your battery or phone may require recycling in accordance with local laws. Contact your local regulatory authorities for more information.
	Do not throw your battery or phone in the trash.
	Your phone contains an internal lithium ion battery.
	Do not let your battery, charger, or phone get wet.
	Listening at full volume to music or voice through a headset may damage your hearing.

Choking Hazards

Your portable radio or its accessories may include detachable parts, which may present a choking hazard to small children. Keep your device and its accessories away from small children.

Glass Parts

Some parts of your phone may be made of glass. This glass could break if the product is dropped on a hard surface or receives a substantial impact. If glass breaks, do not touch or attempt to remove. Stop using your phone until the glass is replaced by a qualified service center.

Seizures/Blackouts

Some people may be susceptible to epileptic seizures or blackouts when exposed to flashing lights, such as when playing video games. These may occur even if a person has never had a previous seizure or blackout.

If you have experienced seizures or blackouts, or if you have a family history of such occurrences, please consult with your physician before playing video games or enabling a flashing-lights feature (if available) on your phone.

Discontinue use and consult a physician if any of the following symptoms occur: convulsion, eye or muscle twitching, loss of awareness, involuntary movements, or disorientation. It is always a good idea to hold the screen away from your eyes, leave the lights on in the room, take a 15-minute break every hour, and stop use if you are very tired.

Caution About High Volume Usage

Listening at full volume to music or voice through a headset may damage your hearing.

Repetitive Motion

When you repetitively perform actions such as pressing keys or entering finger-written characters, you may experience occasional discomfort in your hands, arms, shoulders, neck, or other parts of your body. If you continue to have discomfort during or after such use, stop use and see a physician.

Open Source Software Information

You may choose to obtain a copy of any source code being made publicly available by Motorola directly from the Motorola website opensource.motorola.com.

Additionally, for instructions on how to obtain a copy of any source code being made publicly available by Motorola related to software used in this Motorola mobile device, please send your request in writing to:

MOTOROLA, Inc.
OSS Management
600 North US Hwy 45
Libertyville, IL 60048
USA.

Motorola has created the www.opensource.motorola.com to serve as a portal for interaction with the software community-at-large.

Service & Repairs

If you have questions or need assistance, we're here to help.

Go to www.motorola.com/support, where you can select from a number of customer care options. You can also contact the Motorola Customer Support Center at 1 (800) 453-0920 (United States), 1 (877) 483-2840 (TTY, TDD United States for hearing impaired).

Export Law Assurances

This product is controlled under the export regulations of the United States of America and Canada. The Governments of the United States of America and Canada may restrict the exportation or re-exportation of this product to certain destinations. For further information contact the U.S. Department of Commerce or the Canadian Department of Foreign Affairs and International Trade.

Specific Absorption Rate Data

ALL MODELS WITH FCC ID IHDP56HJ1 MEET THE GOVERNMENT'S REQUIREMENTS FOR EXPOSURE TO RADIO WAVES.

Your wireless phone is a radio transmitter and receiver. It is designed and manufactured not to exceed the emission limits for exposure to radio frequency (RF) energy set by the Federal Communications Commission of the U.S. Government. These limits are part of comprehensive guidelines and establish permitted levels of RF energy for the general population. The guidelines are based on standards that were developed by independent scientific organizations through periodic and thorough evaluation of scientific studies. The standards include a substantial safety margin designed to assure the safety of all persons, regardless of age and health.

The exposure standard for wireless mobile phones employs a unit of measurement known as the Specific Absorption Rate, or SAR. The SAR limit set by the FCC is 1.6W/kg.[1] Tests for SAR are conducted using standard operating positions reviewed by the FCC with the phone transmitting at its highest certified power level in all tested frequency bands. Although the SAR is determined at the highest certified power level, the actual SAR level of the phone while operating can be well below the maximum value. This is because the phone is designed to operate at multiple power levels so as to use only the power required to reach the network. In general, the closer you are to a wireless base station antenna, the lower the power output.

Before a phone model is available for sale to the public, it must be tested and certified to the FCC that is does not exceed the limit established by the requirement adopted by the government for safe exposure. The tests are performed in positions and locations (e.g., at the ear and worn on the body) as required by the FCC for each model. The highest SAR value for the model i365 (i365IS) phone when tested for use at the ear is 1.09 W/kg and when tested on the body, as described in this user guide, is 1.28 W/kg during packet data transmission. (Measurements for phones worn on the body differ among models, depending upon available accessories and FCC requirements.)[2]

While there may be differences between the SAR levels of various phones and at various positions, they all meet the government requirement for safe exposure. Please note that improvements to this product model could cause differences in the SAR value for later products; in all cases, products are designed to be within the guidelines.

Additional information on Specific Absorption Rates (SAR) can be found on the Cellular Telecommunications Industry Association (CTIA) web-site at http://www.ctia.org or the Canadian Wireless Telecommunications Association (CWTA) Web site: http://www.cwta.ca

1. In the United States and Canada, the SAR limit for mobile phones used by the public is 1.6 watts/kg (W/kg) averaged over one gram of tissue. The standard incorporates a substantial margin of safety to give additional protection for the public and to account for any variations in measurements.

2. The SAR information includes the Motorola testing protocol, assessment procedure, and measurement uncertainty range for this product.

Motorola Limited Warranty for the United States and Canada

What Does this Warranty Cover?

Note: FOR IDEN SUBSCRIBER PRODUCTS, ACCESSORIES AND SOFTWARE PURCHASED IN THE UNITED STATES OR CANADA

What Does this Warranty Cover?

Subject to the exclusions contained below, Motorola, Inc. warrants its Motorola iDEN Digital Mobile and Portable Handsets ("Products"), Motorola-branded or certified accessories sold for use with these Products ("Accessories") and Motorola software contained on CD-Roms or other tangible media and sold for use with these Products ("Software") to be free from defects in materials and workmanship under normal consumer usage for the period(s) outlined below. **This limited warranty is a consumer's exclusive remedy, and applies as follows to new Products, Accessories and Software purchased by consumers in the United States or Canada, which are accompanied by this written warranty:**

Products Covered	Length of Coverage
Products as defined above.	**One (1) year** from the date of purchase by the first consumer purchaser of the product.
Accessories as defined above.	**One (1) year** from the date of purchase by the first consumer purchaser of the product.
Products or Accessories that are Repaired or Replaced.	**The balance of the original warranty or for ninety (90) days** from the date returned to the consumer, whichever is longer.

Products Covered	Length of Coverage
Software as defined above. Applies only to physical defects in the media that embodies the copy of the software (e.g. CD-ROM, or floppy disk).	**Ninety (90) days from the date of purchase.**

What is not covered? (Exclusions)

Normal Wear and Tear. Periodic maintenance, repair and replacement of parts due to normal wear and tear are excluded from coverage.

Ornamental Decorations. Ornamental decorations such as emblems, graphics, rhinestones, jewels, gemstones and their settings, and other decorative elements, are excluded from coverage.

Batteries. Only batteries whose fully charged capacity falls below 80% of their rated capacity and batteries that leak are covered by this limited warranty.

Abuse & Misuse. Defects or damage that result from: (a) improper operation, storage, misuse or abuse, accident or neglect, such as physical damage (cracks, scratches, etc.) to the surface of the product resulting from misuse; (b) contact with liquid, water, rain, extreme humidity or heavy perspiration, sand, dirt or the like, extreme heat, or food; (c) use of the Products or Accessories for commercial purposes or subjecting the Product or Accessory to abnormal usage or conditions; or (d) other acts which are not the fault of Motorola, are excluded from coverage.

Use of Non-Motorola Products and Accessories. Defects or damage that result from the use of Non-Motorola branded or certified Products, Accessories, Software or other peripheral equipment are excluded from coverage.

Unauthorized Service or Modification. Defects or damages resulting from service, testing, adjustment, installation, maintenance, alteration, including without limitation, software changes, or modification in any way by someone other than Motorola, or its authorized service centers, are excluded from coverage.

Altered Products. Products or Accessories with (a) serial numbers or date tags that have been removed, altered or obliterated; (b) broken seals or that show evidence of tampering; (c) mismatched board serial numbers; or (d) nonconforming or non-Motorola housings, antennas, or parts, are excluded from coverage.

Communication Services. Defects, damages, or the failure of Products, Accessories or Software due to any communication service or signal you may subscribe to or use with the Products, Accessories or Software is excluded from coverage.

Software Embodied in Physical Media. No warranty is made that the software will meet your requirements or will work in combination with any hardware or software applications provided by third parties, that the operation of the software products will be

uninterrupted or error free, or that all defects in the software products will be corrected.

Software NOT Embodied in Physical Media. Software that is not embodied in physical media (e.g. software that is downloaded from the internet), is provided "as is" and without warranty.

Who is covered? This warranty extends only to the first consumer purchaser, and is not transferable.

What will Motorola Do? Motorola, at its option, will at no charge repair, replace or refund the purchase price of any Products, Accessories or Software that does not conform to this warranty. We may use functionally equivalent reconditioned/refurbished/pre-owned or new Products, Accessories or parts. No data, software or applications added to your Product, Accessory or Software, including but not limited to personal contacts, games and ringer tones, will be reinstalled. To avoid losing such data, software and applications please create a back up prior to requesting service.

How to Obtain Warranty Service or Other Information? To obtain service or information, please call:

Motorola iDEN Customer Services 1-800-453-0920 or 954-723-4910

TTY-877-483-2840

Or visit us online at http://www.motorola.com/iden

You will receive instructions on how to ship the Products, Accessories or Software, at your expense, to a Motorola Authorized Repair Center. To obtain service, you must include: (a) a copy of your receipt, bill of sale or other comparable proof of purchase; (b) a written description of the problem; (c) the name of your service provider, if applicable; (d) the name and location of the installation facility (if applicable) and, most importantly; (e) your address and telephone number.

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MOTOROLA will defend, at its own expense, any suit brought against the end user purchaser to the extent that it is based on a claim that the Product or parts infringe a United States patent, and Motorola will pay those costs and damages finally awarded against the end user purchaser in any such suit which are attributable to any such claim, but such defense and payments are conditioned on the following:

a.That MOTOROLA will be notified promptly in writing by such purchaser of any notice of such claim;

b.That MOTOROLA will have sole control of the defense of such suit and all negotiations for its settlement or compromise; and

c.Should the Product or parts become, or in MOTOROLA'S opinion be likely to become, the subject of a claim of infringement of a United States patent, that such purchaser will permit MOTOROLA, at its option and expense, either to procure for such purchaser the right to continue using the Product or parts or to replace or modify the same so that it becomes non-infringing or to grant such purchaser a credit for the Product or parts as depreciated and accept its return. The depreciation will be an equal amount per year over the lifetime of the Product or parts as established by MOTOROLA.

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granted by implication, estoppel or otherwise under MOTOROLA patent rights or copyrights.

Information From the World Health Organization

Present scientific information does not indicate the need for any special precautions for the use of mobile phones. If you are concerned, you may want to limit your own or your children's RF exposure by limiting the length of calls or by using hands-free devices to keep mobile phones away from your head and body.

Source: WHO Fact Sheet 193

Further information: http://www.who.int./peh-emf

Product Registration

Online Product Registration:

http://direct.motorola.com/hellomoto/Motosupport/source/registration.asp

Product registration is an important step toward enjoying your new Motorola product. Registration permits us to contact you for product or software updates and allows you to subscribe to updates on new products or special promotions. Registration is for U.S. residents only and is not required for warranty coverage. The website link above will not register this product for warranty service.

Please retain your original dated sales receipt for your records. For warranty service of your Motorola Personal Communications Product you will need to provide a copy of your dated sales receipt to confirm warranty status.

Thank you for choosing a Motorola product.

Wireless: The New Recyclable

Your wireless phone can be recycled. Recycling your phone reduces the amount of waste disposed in landfills and allows recycled materials to be incorporated into new products.

The Cellular Telecommunications Industry Association (CTIA) and its members encourage consumers to recycle their phones and have taken steps to promote the collection and environmentally sound recycling of end-of-life devices.

As a phone user, you have an important role in ensuring that this device is recycled properly. When it comes time to give this phone up or trade it in for a new one, please remember that the phone, the charger, and many of its accessories can be recycled. It's easy. To learn more about CTIA's Recycling Program for Used Wireless Devices, please visit us at:
http://recycling.motorola.young-america.com/ index.html

California Perchlorate Label

Some mobile phones use an internal, permanent backup battery on the printed circuit board that may contain very small amounts of perchlorate. In such cases, California law requires the following label:

"Perchlorate Material - special handling may apply. See www.dtsc.ca.gov/hazardouswaste/perchlorate."

There is no special handling required by consumer.

Patent and Trademark Information

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Privacy and Data Security

Motorola understands that privacy and data security are important to everyone. Because some features of your phone may affect your privacy or data security, please follow these recommendations to enhance protection of your information:

- **Monitor access:** Keep your phone with you and do not leave it where others may have unmonitored access. Lock your device's keypad where this feature is available.
- **Keep software up to date:** If Motorola or a software/application vendor releases a patch or software fix for your phone which updates the device's security, install it as soon as possible.
- **Erase before recycling:** Delete personal information or data from your phone prior to disposing of it or turning it in for recycling. For step-by-step instructions on how to delete all personal information from your device, please contact your local service provider.
- **Understanding AGPS:** In order to comply with emergency caller location requirements of the FCC, certain Motorola phones incorporate Assisted Global Positioning System (AGPS) technology. AGPS technology also can be used in non-emergency applications to track and monitor a user's location, for example, to provide driving directions. Users who prefer not to permit such tracking and monitoring should avoid using such applications.

If you have further questions regarding how use of your phone may impact your privacy or data security, please contact Motorola at privacy@motorola.com, or contact your TELUS Client Care.

Smart Practices While Driving

Drive Safe, Call Smart SM

Check the laws and regulations on the use of phones and their accessories in the areas where you drive. Always obey them. The use of these devices may be prohibited or restricted in certain areas. Go to www.motorola.com/callsmart **for more information.**

Your phone lets you communicate by voice and data, almost anywhere, anytime, wherever wireless service is available and safe conditions allow. When driving a car, driving is your first responsibility. If you choose to use your phone while driving, remember the following tips:

- **Get to know your Motorola phone and its features such as speed dial and redial.** If available, these features help you to place your call without taking your attention off the road.
- **When available, use a hands-free device.** If possible, add an additional layer of convenience to your phone with one of the many Motorola Original hands-free accessories available today.

TM

- **Position your phone within easy reach.** Be able to access your phone without removing your eyes from the road. If you receive an incoming call at an inconvenient time, if possible, let your voice mail answer it for you.
- **Let the person you are speaking with know you are driving; if necessary, suspend the call in heavy traffic or hazardous weather conditions.** Rain, sleet, snow, ice, and even heavy traffic can be hazardous.
- **Do not take notes or look up phone numbers while driving.** Jotting down a "to do" list or going through your address book takes attention away from your primary responsibility, driving safely.
- **Dial sensibly and assess the traffic; if possible, place calls when your car is not moving or before pulling into traffic.** If you must make a call while moving, dial only a few numbers, check the road and your mirrors, then continue.
- **Do not engage in stressful or emotional conversations that may be distracting.** Make people you are talking with aware you are driving and suspend conversations that can divert your attention away from the road.
- **Use your phone to call for help.** Dial 911 or other local emergency number in the case of fire, traffic accident, or medical emergencies.**

- **Use your phone to help others in emergencies.** If you see an auto accident, crime in progress, or other serious emergency where lives are in danger, call 911 or other local emergency number, as you would want others to do for you.**
- **Call roadside assistance or a special non-emergency wireless assistance number when necessary.** If you see a broken-down vehicle posing no serious hazard, a broken traffic signal, a minor traffic accident where no one appears injured, or a vehicle you know to be stolen, call roadside assistance or other special non-emergency wireless number.*

* Wherever wireless phone service is available.

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